

# AGENDA

MANAGEMENT AND LEADERSHIP IN TRANSITION: CREATING THE BEST MULTIGENERATIONAL DIVERSE WORKPLACE!

7:30 AM TO 8:00 AM  
REGISTRATION IN LOBBY  
COFFEE, TEA, JUICE & PASTRIES IN VENDOR AREA



8:00 AM to 8:20 AM	ROOMS: M,G,H,I	OPENING: Brenda Sullivan, CPM, OSCPM President Southeast High School Color Guard National Anthem by LaShonda Mobley Welcome by Scott Thompson, Director of Department of Environmental Quality
8:20 AM to 9:20 AM	M,G,H,I	<b>KEYNOTE SPEAKER: TODD HUNT: "COMMUNICATION BLEEPS AND BLUNDERS IN BUSINESS"</b>
9:20 AM to 9:30 AM		Break: Please Visit Our Proud Sponsors in the Vendor Area!!!
9:30 AM to 10:30 AM 3 CONCURRENT BREAKOUT SESSIONS	M,G,H,I N O	Jeannette Williams: <i>Transition Planning: Ushering Out the Baby Boomers</i> Donna Rynda: Working with Difficult People Victoria Baker: FY 2016 State Vendor Process Changes
10:30 AM to 10:45 AM		Break: Please Visit Our Proud Sponsors in the Vendor Area!!!
10:45 AM to 11:45 AM 3 CONCURRENT BREAKOUT SESSIONS	J K L	Tim Hast: Powerful Listening, Powerful Influence Norma Goff: Your Company's Succession Planning: Are You in the Picture Terri Talley: Are You Ready for a Change?
11:45 AM to 1:00 PM		<b>LUNCH &amp; NET</b>
1:00 PM to 2:00 PM 3 CONCURRENT BREAKOUT SESSIONS	J K L	Carol Shelley: "Managing State Liz Brandon: "To Tech or not to Joyce Smith: "The Interactive M
"2:00 PM to 2:10 PM		Mid-afternoon Snack - Please Vi
2:10 PM to 3:10 PM 2 CONCURRENT BREAKOUT SESSIONS	M,G,H,I N	Kristine Sexter: "Instead of Morn tion!" Ferris Barger: " The Changing Fa
3:10 PM to 3:25 PM		Break: Please Visit Our Proud Sp
3:25 PM to 4:25 PM	M,G,H,I	<b>KEYNOTE SPEAKER: KRIS "WORKPLACE!"</b>
4:25 PM to 4:30 PM	M,G,H,I	CLOSING REMARKS: Brenda Sulli

## KEYNOTE SPEAKERS

### COMMUNICATION BLEEPS AND BLUNDERS IN BUSINESS



TODD HUNT

Funnier than a business speaker, more informative than a comedian, Todd Hunt speaks to organizations that want to add fun to their events and send members back to work smiling – with tips to improve communication and

You said one thing; your client, customer or coworker heard something else. Nobody was wrong, but now everybody's confused...and *you* have to deal with it! Laugh and learn as business humorist Todd inspires us to communicate not just clearly enough that we're understood, but precisely enough that we cannot possibly be MISunderstood.

Todd's keynotes have captivated audiences at Society for Human Resource Management, National Association of State Boards of Accountancy, Prudential - Financial, Healthcare Financial Management Association, National Federation for Credit Counseling, Association for Continuing Legal Education and other conferences.

His books include "Communication Bleeps and Blunders in Business" and "Pardon Me, But That's a Really Stupid Sign!" His newspaper column has appeared in the United States and Canada, and he stars on several CD and DVD programs. Visit him at [www.ToddHuntSpeaker.com](http://www.ToddHuntSpeaker.com).

Oklahoma Society  
of Certified Public Managers  
Professional Development Conference  
Friday, September 11, 2015  
Norman, OK

25TH ANNUAL OKLAHOMA SOCIETY OF CERTIFIED PUBLIC MANAGERS  
FRIDAY, SEPTEMBER 11, 2015. M.  
REGISTRATION FEE: \$149—CEUs & CPO CREDITS A